

Submitting External Resource Sharing Agreement (ERSA) Claims Quick Reference Guide

Key Points

- All contracted ERSA providers must submit claims electronically.
- · This guide will show you how to submit an ERSA claim.



Introduction

An External Resource Sharing Agreement (ERSA) permits Military Treatment Facility (MTF) health care providers to provide care in a network facility when an MTF might not have the resources to provide TRICARE covered services on-site. This ensures patients enrolled in TRICARE receive the care they need in network facilities. For more information on ERSA agreements, visit the TRICARE Operations Manual, Chapter 15 Section 2.

You must submit all claims electronically to PGBA and specify that it is an ERSA claim during submission.

As an authorized facility provider under ERSA, you will need to submit the following information with your ERSA claims.

Information to Include with ERSA Claims

When submitting ERSA claims, you must include these four required items:

- 1. The contract type code (Loop 2300-CN101)
 - A. Include the CN1 segment. The contract type code must be 09.
- 2. The reference identification (Loop 2300-CN104)
 - A. Use the military hospital/clinic or preferred provider organization (PPO) identification number.
- 3. The facility's National Provider Identifier (NPI)
- 4. The facility's physical address

For help submitting ERSA Electronic Data Interchange (EDI) claims, contact PGBA, LLC's EDI help desk at 1-800-259-0264.